

There are six components that the administration of justice must contain, all shown below. The one that is, like beauty, in the eye of the beholder, is

- (A) rule of law
- (B) equity
- (C) fairness
- (D) accessibility
- (E) effectiveness
- (F) oversight
- (G) none of the above

According to Bohm and Haley (2005), the crime-control perspective is a reflection of

- (A) symbolic reassurance
- (B) traditional family values
- (C) traditional conservative values
- (D) symbolic deterrence
- (E) none of the above

Bandler and Grinder claim that generalization, deletion and distortion are psychological processes common to all people. The process whereby a person detaches some part of one model from an original experience and then applies this model to represent an entire category is known as

- (A) generalization
- (B) deletion
- (C) distortion
- (D) none of the above

Objectivity as an approach to framing behavioral expectations and obligations to define a role in society or an organization requires

- (A) a comparison of all the different roles
- (B) weighing facts in an unbiased, scientific manner
- (C) a redefinition of facts by the observer in terms of his or her personal life experiences
- (D) a blending of all the above

Broderick (1987) developed a classification scheme that attempts to categorize officers based on personality type rather than on a particular police style. Which personality type is committed to the law and the rights of citizens?

- (A) enforcers
- (B) idealists
- (C) realists
- (D) optimists
- (E) none of the above

While the crime fighting role focuses on specialization, the service role focuses on

- (A) problem solving
  - (B) generalization
  - (C) community service
  - (D) decentralization
  - (E) none of the above
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What separates public relations from police-community relations, and is essential for improving the relationships between the police and their communities?

- (A) feedback
- (B) commitment
- (C) dedication
- (D) justice
- (E) all of the above

Of the below listed communities in police-community relations, which are designated as EXTERNAL communities? Check all that apply.

- (A) The Personal Support Community
- (B) Citizens and the Police
- (C) The Human Services Community
- (D) The Political Community
- (E) The Police Community
- (F) The Justice Community

The rapid growth of community relations programs resulted from the

- (A) police corruption cases of the early 1970's
- (B) violent confrontations of the mid to late 1960's
- (C) crack cocaine epidemic of the 1980's
- (D) methamphetamine epidemic of the 1990's
- (E) none of the above

True or False: Public relations techniques aim to help a department cope with operating problems.

- (A) True
- (B) False

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