

True or False: NYPD's Compstat views the organization as a closed system and encourages linear thinking.

- (A) True
- (B) False

A major difficulty in instituting Compstat in smaller police agencies is

- (A) balancing accessibility with confidentiality
- (B) finding adequate funding
- (C) finding funds for adequate technology
- (D) accountability suffers because of the closer bonds within smaller agencies
- (E) all of the above
- (F) A and B only
- (G) C and D only

Performance based management systems like Compstat should serve primarily as

- (A) an auditing and oversight device
- (B) a means of managing organizational knowledge
- (C) an accountability tool
- (D) a motivation device for rank and file workers
- (E) all of the above
- (F) A and B only
- (G) C and D only

When people observe more, give extra emphasis to, or intentionally look for evidence that would validate their existing beliefs and expectations and are likely to excuse or completely ignore evidence that could reject their beliefs, this is called

- (A) confirmation bias
- (B) cynicism
- (C) cherry-picking
- (D) data manipulation
- (E) all of the above

What did Commissioner Bratton identify as the "profit" he was seeking by running NYPD as a profit-oriented business?

- (A) crime reduction
- (B) increased public satisfaction with the police
- (C) decreased public fear of crime
- (D) increased power and information sharing within the organization
- (E) all of the above
- (F) A and B only
- (G) C and D only

True or False: In a Performance-Based Management system meeting, top-level administrators should concentrate and focus on retrospective analysis. A great deal of attention on what has worked in the past will promote progress.

- (A) True
- (B) False